

Additional Questions and Answers for Edgewood Fire/EMS Billing RFP

1. Do you currently outsource EMS Billing? If so, can you provide the name of the vendor and the fee you are being charged? [Yes, Intermedix. Not available at this time.](#)
2. Please provide the net charges for fiscal 2015? [\\$381,626](#)
3. Please provide the total collections for 2015? [\\$292,232](#)
4. Please provide the average revenue collected per transport for fiscal year 2015? [\\$327.25](#)
5. Please provide a breakdown of FY 2015 transports by primary payor for the following categories?
 - a. Medicare [64%](#)
 - b. Medicaid [12%](#)
 - c. Commercial Insurance [18%](#)
 - d. Patient Pay [5%](#)
6. Please provide the average loaded mileage per transport? [2](#)
7. Please provide the number of transports for each call type for fiscal year 2015?
[879 total transports for 2015](#)
 - a. ALS Emergency [Not Available at this time](#)
 - b. ALS Non-Emergency [Not Available at this time](#)
 - c. BLS Emergency [Not Available at this time](#)
 - d. BLS Non-Emergency [Not Available at this time](#)
 - e. ALS 2 [Not Available at this time](#)
 - f. SCT [Not Available at this time](#)
8. Please provide the current charges for each level of service?
 - a. ALS Emergency (A0427) [\\$800](#)
 - b. ALS Non-Emergency (A0426)[\\$800](#)

- c. BLS Emergency (A0429) \$450
- d. BLS Non-Emergency (A0428) \$450
- e. ALS 2 (A0433) \$900
- f. SCT (A0434) Not Available
- g. Mileage (A0425) \$9.00/\$15.00
- h. Treatment No Transport (A0998) Not Available

9. Please describe your current practice for managing Notice of Privacy Practice (NPP). Will the successful vendor be responsible for mailing NPP's? Yes

10. Do you currently use a lockbox for all payments and correspondence? If so, who will be responsible for the cost of the lockbox? No

11. Will you accept proposals from USA companies who utilize BPOs outside of the USA? No

12. Will you except a USB instead of a CD? Yes

13. What ePCR are you currently using? TipTix

14. Is it the wish of the Fire Department to continue utilizing their current software ePCR platform, or is there a specific commercial product that they are interested in utilizing? No specific platform has been chosen

15. Who is your current CAD vendor? New World

16. What type(s) of Cardiac Monitors are you using? Lifepak